



MSI Client Installation Guide

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Americas Headquarters

OAISYS

7965 South Priest Drive, Suite 105

Tempe, AZ 85284

USA

www.oaisys.com

(480) 496-9040



OVERVIEW

This document will guide a technician or system administrator through the installation of the MSI Client. This guide is used for organizations with a finely controlled automated software deployment system.

NOTE: Following upgrades, the client setups will need to be re-run.

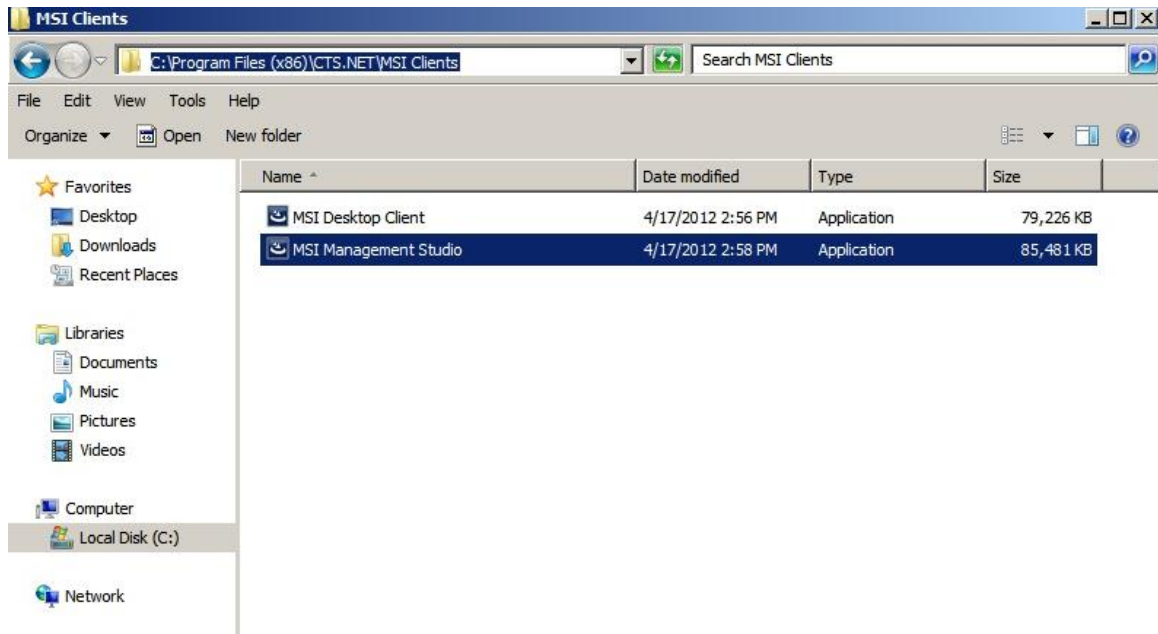
REQUIREMENTS

- Client must be installed by an Admin User
- OAISYS version 7.2.1348 Main Setup or later version
- Recall options in Desktop Client requires Management Studio be installed and run at least once



INSTALLATION INSTRUCTIONS

1. Locate the CTS.NET folder [C:\Program Files\CTS.NET\MSI Clients](#)
Click on the appropriate MSI Client to launch the Install Wizard





2. Click Next





3. Accept the License Agreement





4. Enter the appropriate information

A screenshot of a Windows-style dialog box titled "OAISYS Management Studio - InstallShield Wizard". The dialog has a blue header bar with the title and a close button (X) in the top right corner. Below the header, the text "Customer Information" is displayed in bold, followed by the instruction "Please enter your information." To the right of this text is a blue circular icon containing a white stylized sailboat. The main area of the dialog is light gray and contains two input fields. The first is labeled "User Name:" and contains the text "Windows User". The second is labeled "Organization:" and is currently empty. At the bottom of the dialog, there is a status bar with the text "InstallShield" on the left and three buttons on the right: "< Back", "Next >", and "Cancel".



5. Select your setup



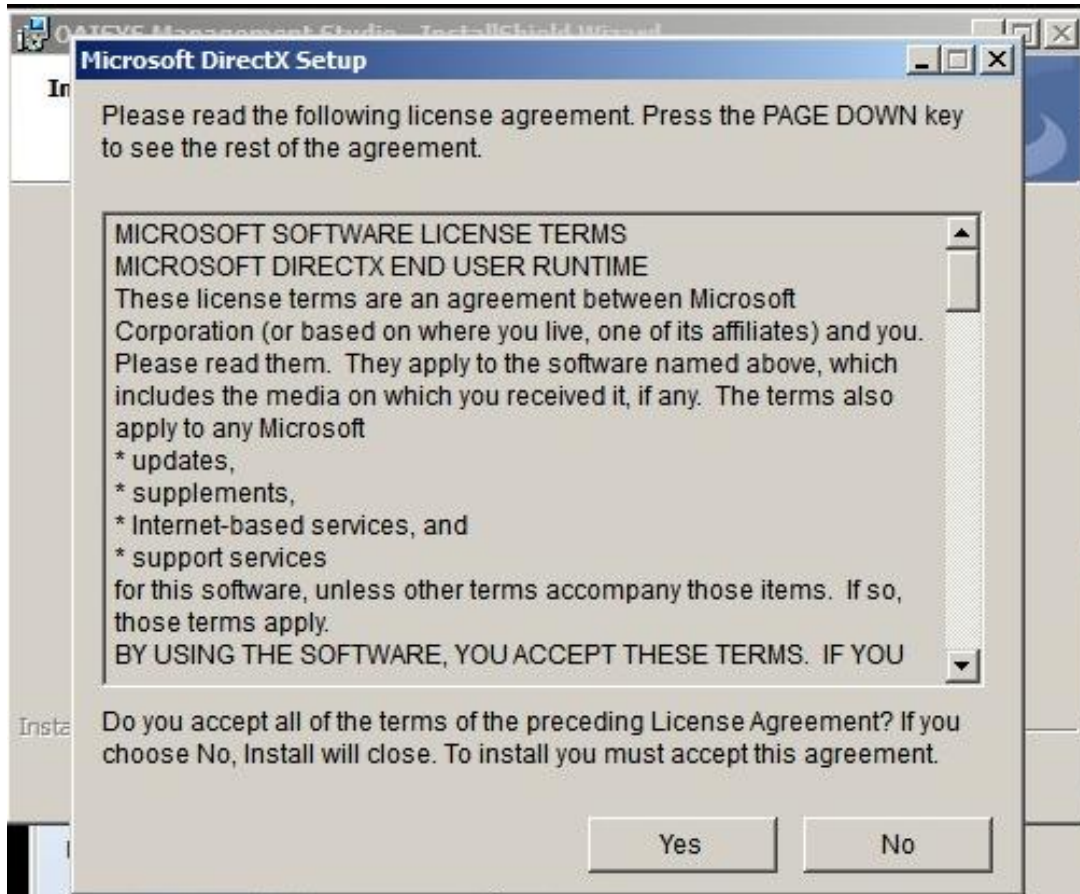


6. Select the appropriate setting
 - a. Selecting All Users creates a shortcut in the start menu for all users and will install to `C:\Program Files\OAISYS\MSI $ClientName$`
 - b. Selecting a single user installs to `C:\Users\$UserName$\AppData\Local\Programs\OAISYS\MSI $ClientName$`



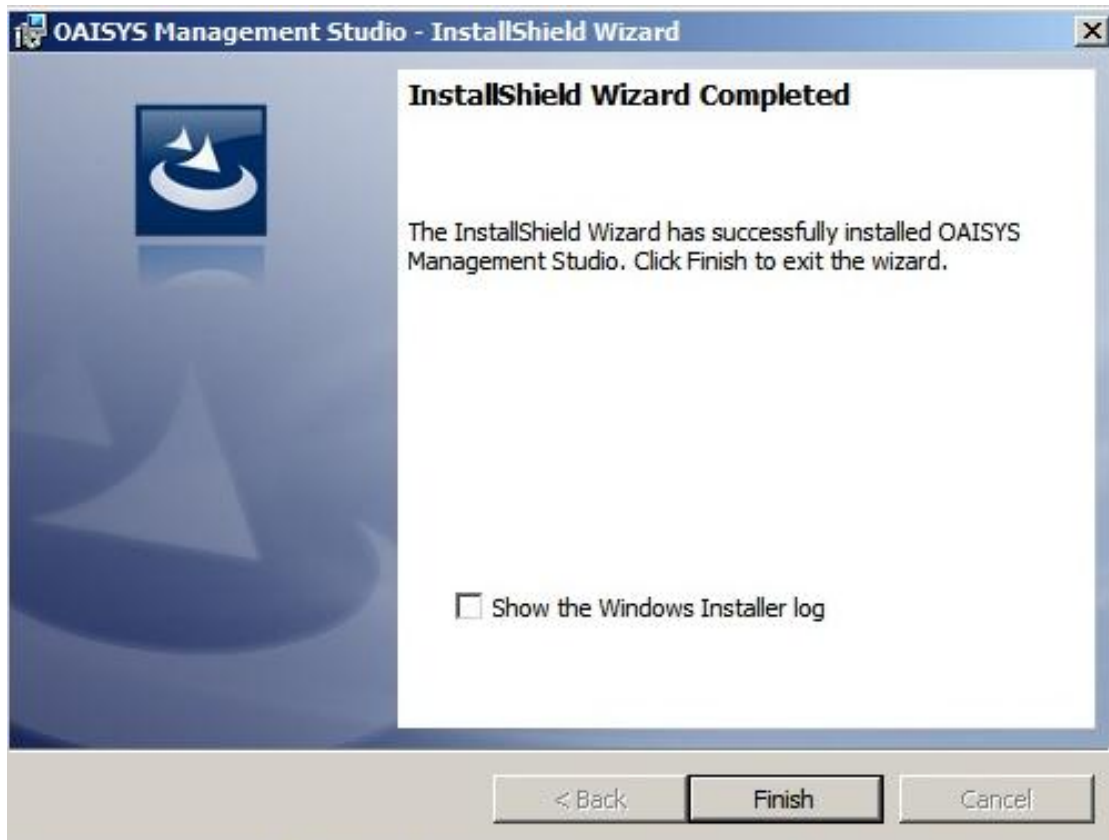
NOTE: If there are multiple users for the computer, use the “Anyone who uses this computer (all users)” option.

7. Select Yes to run the DirectX Setup





8. Select Finish and launch the Management Studio or Desktop Client
 - a. You will be prompted to enter the Tracer Server name
There is an option to save this



NOTE: COM is registered for API1 on installation, but Desktop Client doesn't indicate this.