



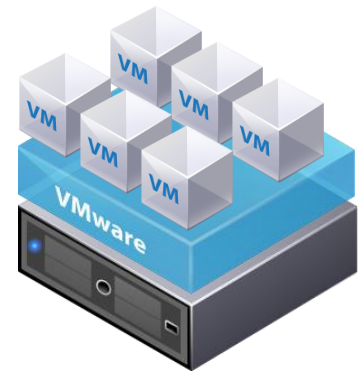
# OAISYS and VMWare

## OVERVIEW

VM support is available with the OAISYS solutions. Virtualization combines server resources onto one host server and reduces the number and identity of individual physical servers, processors, and operating systems. The host server can be divided into multiple isolated virtual environments. These virtual environments can run the OAISYS software; Tracer, Talkument, and Tracer Screen Recording.

Benefits of virtualization include:

- Consolidation of applications onto fewer servers
- Expense reduction through reduced hardware, power, cooling, and administrative costs.



The above illustration provides an example of a Virtual Server running several virtual machines, and demonstrates how Tracer, Tracer Screen Recording, and other VMWare-compatible third-party applications can be configured.

## REQUIREMENTS

Many factors go into selecting the best hardware platform to meet your call recording needs. The following chart provides recommended specifications for a customer-provided VMWare environment. Refer to the OAISYS Web site for complete details.

Port Count	CPU	Memory	Operating System	SQL Server	Storage
1-350	Quad Core	8GB	Windows 7 Windows 8.1 Windows Server 2008 Windows Server 2008 R2 Windows Server 2012	SQL Server 2008 Express w/Advanced Services SQL Server 2008 R2 SQL Server 2012 Express w/Advanced Services SQL Server 2012 Standard	2TB (40GB min for OS partition)

**Note:** Beginning with Release 8.0, OAISYS recommends installs be completed using 64-bit Windows 7, Windows 2008, or Windows 2012. For VMWare environments, All CPU and Memory values are minimum reserve requirements.



## VM TEMPLATES

OAISYS can provide a virtual “image” containing an unlicensed OS, SQL, OAISYS software, and all of the supporting modules.

NOTE: The virtual “image” contains an unlicensed OEM/Retail OS version; we do not offer a volume license option. The customer must provide their own third-party software, OS and SQL licenses when using a VMware template.

The image will be available as a VM template (also known as an “appliance” or “blade”).

Two template options are available:

1. Windows 7 with SQL 2012 Express
2. Windows Server 2012 with SQL 2012 Express

## ADDITIONAL INFORMATION

- OAISYS Versions 7.1 and higher support a keyless licensing arrangement
- OAISYS uses VMWare Vsphere 4.1 and 5.x (ESX and ESXi) with OAISYS keyless licensing.
  - ◆ Onboard USB is supported with Vsphere versions 4 and 5 when OAISYS keyless licensing is not used
- Each OAISYS application (Tracer, Talkument, and Tracer Screen Recording) will require a set of reserved requirements (separate VM)
- OAISYS recommends server-class processors such as Intel Xeon for the host platform
- If using AudioCodes/Smartworks – version 5.9 or higher is required and there will be a USB key for licenses.