



# What's New?

Version 7.4

## Features and Benefits

- ◆ Integration enhancements for Communication Platforms: Mitel SRC, Avaya IP Office and ShoreTel TAPI WAV
- ◆ Streamlined Startup and Login processes
- ◆ Enhancements for Exporting Reports to CSV files

### Integration Enhancements

#### AVAYA IP OFFICE

- ◆ Improved CTI to support Station Side Recording

#### MITEL SRC

- ◆ Enhanced SRC performance

#### SHORETEL V.13

- ◆ Support TAPI WAV in combination with SIP trunks

### Report Export Enhancement

These enhancements allow exporting reports to CSV files to handle large amounts of data without additional customization or parsing of data.

The screenshot shows an Excel spreadsheet with the following data:

Ad Campaign	9:00 AM	10:00 AM	11:00 AM	12:00 PM	1:00 PM	2:00 PM	3:00 PM	4:00 PM	Total
Default Ad Camp 90409040	1,518	1,541	1,758	1,763	1,655	1,267	918	495	10,915
Secondary Ad Campaign3344	1,023	1,034	1,054	1,086	1,050	791	542	281	6,861
	2,541	2,575	2,812	2,849	2,705	2,058	1,460	776	17,776

## Streamlined Startup and Login Processes

OAISYS has enhanced the startup and login screens for ease of use. With separate startup pages for each application, users can browse to the specific webpage for the Management Studio or Desktop Client application.

Example: <http://computernameorIPaddress/DesktopClient/> or  
<http://computernameorIPaddress/ManagementStudio/>



Click on the Get Started button to launch the new login screen.

