OAISYS®

What's New?
Version 8.0

Features and Benefits

- Talkument Navigator
- Operating System and Database Support
    - Windows Server 2012
    - Windows SQL Server 2012
    - Windows 8.1
- Active Directory Single Sign-on
- Extension Description
- Hot Desking (RTP)
- Service Provider Support
    - BroadSoft Service Provider (Multi-Instance) Support

ACTIVE DIRECTORY SINGLE SIGN-ON

- A property of access control of multiple related, but independent software systems. With this, a user logs in once via their Windows credentials and all other systems are accessed without being prompted to log in again at each. Individual systems may use this process to validate the user having log-in permissions to the specific application (system) being accessed.

EXTENSION DESCRIPTION

- Makes the system field "extension description" available for selection and viewing within the Historical and Live Call grids. This field is used to associate a named description of the recorded user (extension); easier to identify a user by name vs. an extension number.

HOT DESKING (RTP)

- Allows a user to select a "friendly" work area name from Desktop Client that is then associated with a physical IP station device. With this, multiple users may share a common work area via the switch's mobility services, hot desking capabilities.

OPERATING SYSTEM AND DATABASE SUPPORT

- Support for Windows Server 2012, Windows SQL Server 2012, and Windows 8.1

SERVICE PROVIDER SUPPORT

- *BroadSoft Service Provider (Multi-Instance) Support* ** -- Supports recording of BroadSoft IP devices within OAISYS' Service Provider Edition. Multiple-instances of the OAISYS software run on the same server, independent of each other, thus reducing service provider costs.

    Recording service supports three BroadSoft modes: Never, Always, and On-Demand

** Live call capabilities such as live call monitoring, screen recording, and desktop client not currently available when using this switch.

TALKUMENT NAVIGATOR

♦ OAISYS' next-generation, web-based application delivering a streamlined, modern interface design optimized for ease-of-use and state-of-the-art records navigation functionality for expedited recording retrieval and 100% browser-based, cross-device user access. Users can search for, organize, retrieve, play back, annotate, and securely share digital media call recordings without client software installation.